In partnership with state and local community organizations we offer innovated managed care health plans for the economically disadvantaged, the medically underserved, and those without the benefit of employer-funded health care coverage.

70+ Health care contracts managed

Serving 6.4M people in 30 states plus Washington D.C.

12,000+ Employees
• As of April 2019, there were approximately 16,700 SCD Patients and $198 Million in Claim Costs in UnitedHealthcare Community & State.

Prevalence of SCD across all C&S markets is 0.25%

Prevalence rate in the five markets:
- Louisiana - 0.43%
- Florida - 0.34%
- New Jersey - 0.35%
- Mississippi - 0.54%
- Texas - 0.28%

• Although the Sickle Cell Disease population is small, the cost associated with managing the disease is high and has long-term complications.
Member Complexity includes Medical, Behavioral, Substance Use, and Social Needs

- Social Needs
  - Homeless
  - Disabled
  - Unemployed
  - Hungry
  - Criminal Record
  - No Transportation
  - Alcohol
  - Cocaine
  - Heroin
  - Prescription Medication

- Behavioral Health
  - Schizophrenia
  - Bipolar disorder
  - Factitious disorder
  - Borderline personality disorder

- Substance Use
  - Age
  - Heart failure
  - Pain syndromes
  - Diabetes
  - Kidney failure

- Medical
  - Prescription Medication
  - Age
  - Heart failure
  - Pain syndromes
  - Diabetes
  - Kidney failure
myConnections

myConnections
+ Scalable
+ Member-centered
+ Data-driven

myConnections Housing First Plus:
Driving Down Spend and Improving Outcomes

71% hospital admits
81% hospital days
55% ER visits

Data shows that utilization dropped dramatically in 2017 for 41 Community Plan members who live in myConnections set-aside housing and receive integrated wrap-around care.
Stoney’s Journey

Stoney, 54
Medicaid, Phoenix, AZ

Medical and Social Needs Assessment:
- Multiple sclerosis
- Cerebral palsy
- Scoliosis
- Cardiovascular disease
- Diabetes
- Homeless
- Unemployed
- No transportation

Pre-intervention
48 Months
Post-intervention
5 Months

Avg. Monthly Cost of Care
$3,619
$814
ER Visits
161
8
Inpatient Admits
9
0
Inpatient Days
24
0

Member-centered Plan Created:
- Purpose-centered case management with goal planning
- Daily care coordination (primary and specialty) to ensure compliance

Approved for Set-aside Integrated Care Housing
Moved In and Met Health Coach: March 26, 2018

Purpose-centered 1:1 weekly health coaching
Positive psychology
On-site support groups