

# IMPROVING DIAGNOSIS IN HEALTH CARE: IMPLEMENTATION WORKSHOP

NAS Lecture Room  
2101 Constitution Ave, NW  
Washington, DC 20418

## AGENDA

July 17, 2017

7:30 am	<b>Registration and Breakfast</b> NAS East Court
8:00 am	<b>Welcome from the National Academies of Sciences, Engineering, and Medicine</b> <b>Victor Dzau</b> , National Academy of Medicine  <b>Overview of the Meeting</b> <b>George Thibault</b> , The Josiah Macy Jr. Foundation
8:30 am	<b>Session 1: Review Reactions to the Report on <i>Improving Diagnosis in Health Care</i> and Progress on Report Recommendation Goals 1- 4</b>  <i>Moderators:</i> <b>Paul Epner</b> , Society to Improve Diagnosis in Medicine <b>Mark Graber</b> , Society to Improve Diagnosis in Medicine  <ul style="list-style-type: none"> <li>• <b>Goal 1: Facilitate more effective teamwork in the diagnostic process among health care professionals, patients, and their families</b></li> <li>• <b>Goal 2: Enhance health care professional education and training in the diagnostic process</b></li> <li>• <b>Goal 3: Ensure that health information technologies support patients and health care professionals in the diagnostic process</b></li> <li>• <b>Goal 4: Develop and deploy approaches to identify, learn from, and reduce diagnostic errors and near misses in clinical practice</b></li> </ul> <b>Panel Discussion</b> <ul style="list-style-type: none"> <li>• <b>Helen Burstin</b>, National Quality Forum</li> <li>• <b>David Hunt</b>, Office of the National Coordinator for Health Information Technology</li> <li>• <b>David Newman-Toker</b>, Armstrong Institute Center for Diagnostic Excellence</li> <li>• <b>Sue Sheridan</b>, Centers for Medicare and Medicaid Services</li> <li>• <b>Hardeep Singh</b>, Houston Veterans Affairs Research Center of Innovation and Baylor College of Medicine</li> <li>• <b>George Thibault</b>, The Josiah Macy Jr. Foundation</li> </ul>
10:00 am	<b>Break</b>
10:15 am	<b>Session 2: Review Reactions to the Report on <i>Improving Diagnosis in Health Care</i> and Progress on Report Recommendation Goals 5 - 8</b>  <i>Moderators:</i> <b>Robert Berenson</b> , Urban Institute <b>Pascale Carayon</b> , University of Wisconsin-Madison

	<ul style="list-style-type: none"> <li>• <b>Goal 5: Establish a work system and culture that supports the diagnostic process and improvements in diagnostic performance</b></li> <li>• <b>Goal 6: Develop a reporting environment and medical liability system that facilitates improved diagnosis by learning from diagnostic errors and near misses</b></li> <li>• <b>Goal 7: Design a payment and care delivery environment that supports the diagnostic process</b></li> <li>• <b>Goal 8: Provide dedicated funding for research on the diagnostic process and diagnostic errors</b></li> </ul> <p><b>Panel Discussion</b></p> <ul style="list-style-type: none"> <li>• <b>Jeffrey Brady</b>, Agency for Healthcare Research and Quality</li> <li>• <b>Carolyn Clancy</b>, U.S. Department of Veterans Affairs</li> <li>• <b>Stephen Friedhoff</b>, Anthem</li> <li>• <b>Allen Kachalia</b>, Brigham &amp; Women’s Hospital</li> <li>• <b>Kathryn McDonald</b>, Stanford University</li> </ul>
<b>11:45 am</b>	<b>Pick up Lunch and Proceed to Break Out Rooms</b>
<b>12:15 pm</b>	<p><b>WORKING LUNCH</b>  <b>Session 3A: Break Out Discussions: Brainstorming and Dialogue Among Stakeholders to Improve Diagnosis</b></p> <p><b><u>BREAK OUT GROUP 1</u></b>  <i>Improving Diagnosis in Clinical Practice</i>  <b>Room: NAS 125</b></p> <p>Moderators: <b>Elisabeth Belmont</b>, MaineHealth  <b>Christine Cassel</b>, Kaiser Permanente School of Medicine</p> <p><b><u>BREAK OUT GROUP 2</u></b>  <i>Improving Diagnosis Through Health Care Professional Education</i>  <b>Room: NAS 250</b></p> <p>Moderators: <b>Christine Goeschel</b>, MedStar Health  <b>George Thibault</b>, The Josiah Macy Jr. Foundation</p> <p><b><u>BREAK OUT GROUP 3</u></b>  <i>Patient-Centered Health Care, Education, and Policy to Improve Diagnosis</i>  <b>Room: NAS Board Room</b></p> <p>Moderators: <b>Pascale Carayon</b>, University of Wisconsin-Madison  <b>Kathryn McDonald</b>, Stanford University</p>
<b>2:00 pm</b>	<b>Break</b>
<b>2:15 pm</b>	<b>Session 3B: Report Back from Break Out Discussions</b>

	<p>Moderator: <b>Kathryn McDonald</b>, Stanford University</p> <p>Panel Discussion:</p> <ul style="list-style-type: none"> <li>• <b>Elisabeth Belmont</b>, MaineHealth</li> <li>• <b>Pascale Carayon</b>, University of Wisconsin-Madison</li> <li>• <b>Christine Cassel</b>, Kaiser Permanente School of Medicine</li> <li>• <b>Christine Goeschel</b>, MedStar Health</li> </ul>
<b>3:15 pm</b>	<p><b>Session 4: Panel Discussion: Opportunities to Advance Progress on Report Recommendations</b></p> <p>Moderator: <b>Elizabeth McGlynn</b>, Kaiser Permanente</p> <p><b>Panel Discussion</b></p> <ul style="list-style-type: none"> <li>• <b>Amy Berman</b>, The John A. Hartford Foundation</li> <li>• <b>Carolyn Clancy</b>, Department of Veterans Affairs</li> <li>• <b>Harvey Fineberg</b>, Gordon and Betty Moore Foundation</li> <li>• <b>Mark Graber</b>, Society to Improve Diagnosis in Medicine</li> <li>• <b>Christopher Koller</b>, Milbank Memorial Fund</li> <li>• <b>Shari Ling</b>, Centers for Medicare and Medicaid Services</li> <li>• <b>Lisa McGiffert</b>, Consumers Union</li> <li>• <b>Ann Louise Puopolo</b>, CVS Health</li> </ul>
<b>4:45 pm</b>	<p><b>Meeting Recap and Opportunities to Advance Progress</b></p> <p><b>Christine Cassel</b>, Kaiser Permanente School of Medicine</p>
<b>5:00 pm</b>	<p><b>Adjourn</b></p>