

Addressing Health-Related Social Needs *at NYC Health + Hospitals*

April 26, 2019

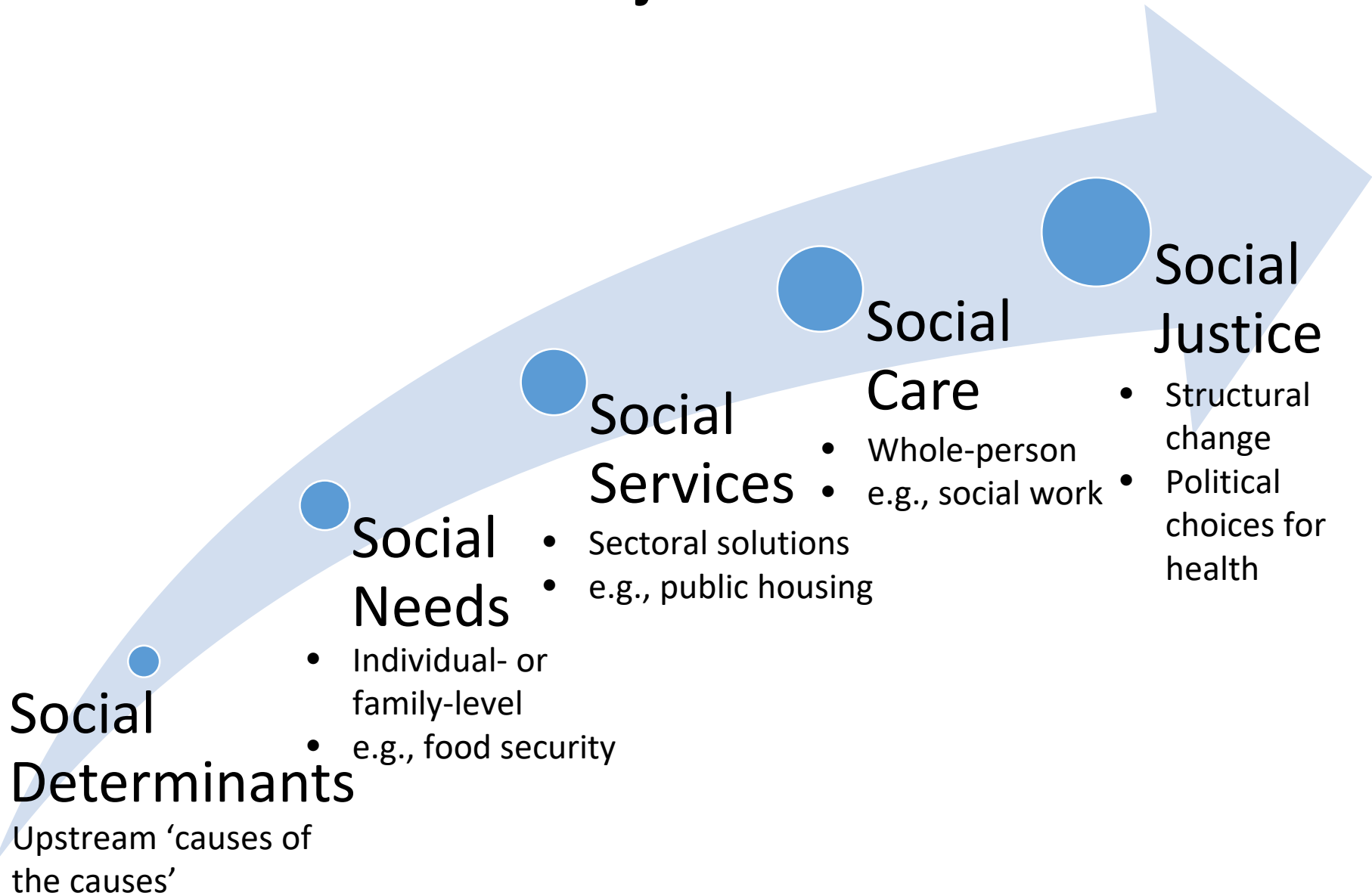
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The arc of the SDoH universe is long, but it bends toward social justice...



- 1.2 million New Yorkers served;
~300,000 uninsured
- 11 hospitals, 5 SNFs, 74 community clinics
- ~500,000 MetroPlus members (H+H-owned health plan; NYC public option)
- ~48% of NYC's mental health inpatient admissions; 46% of alcohol/detox inpatient admissions
- Correctional health services
- Diverse patient population, with many new immigrants
- *Tens of thousands of patients without a home*
- *Thousands of patients considered high-need*
- *Hundreds of patients who spent more days in the hospital than out of it in the past year*



Admissions ED Visits Clinic Visits

1.2 Million Patients

~225,000 Admissions

1 Million+ Emergency Room Visits

4.5 Million+ Clinic Visits

>200 Languages

 = 50K

Social Determinants of Health Strategy

Key Tenets

Awareness
among providers

Assistance
for patients

Alignment
*of services and
accessibility*

Advocacy
*for improved services
/ supports*

Key Domains

**Housing
Stability and
Quality**

Food Security

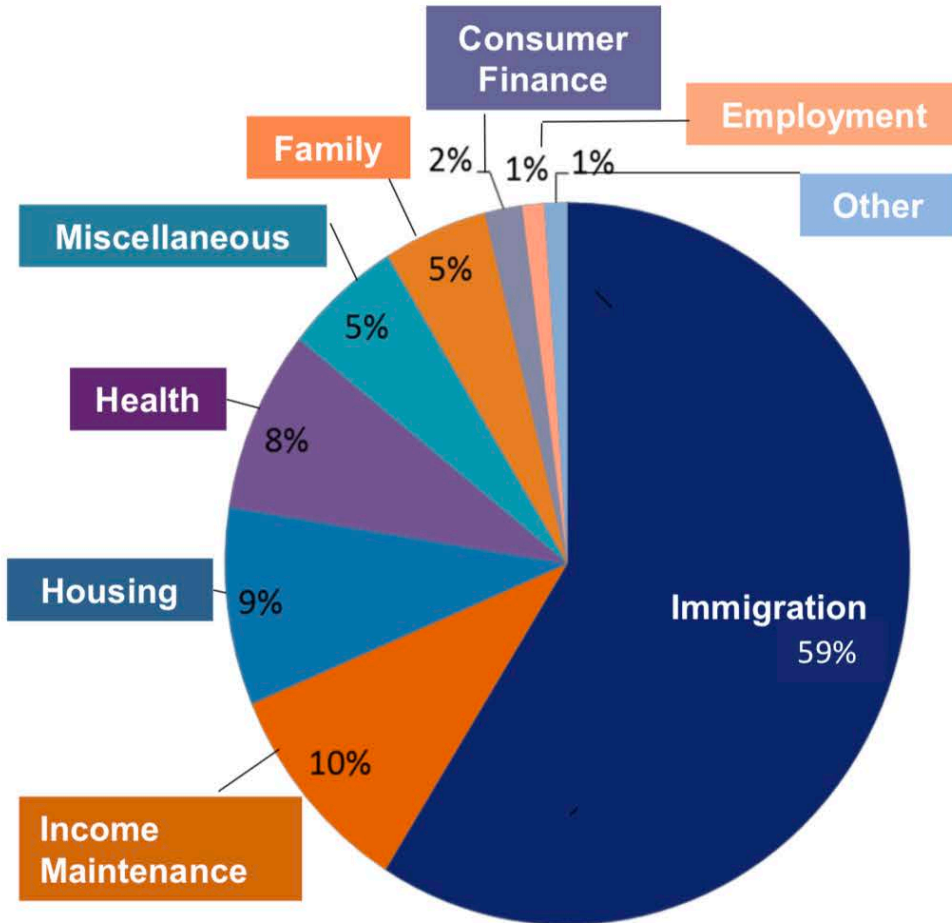
Legal Services

Income Support



Medical-Legal Partnership

6800 patients served in last 2 years
8900 total legal matters addressed



Other: Juvenile, Education, Unspecified, Individual Rights (disability/other)

Examples of specific matters:

- Housing: Eviction prevention
- Health: Establishing PRUCOL status as a pathway to Medicaid eligibility
- Income Maintenance: Handling a Social Security Disability appeal
- Employment: Handling a reasonable accommodation in the workplace
- Immigration: Processing visa / other application for family members for the purposes of organ donation