

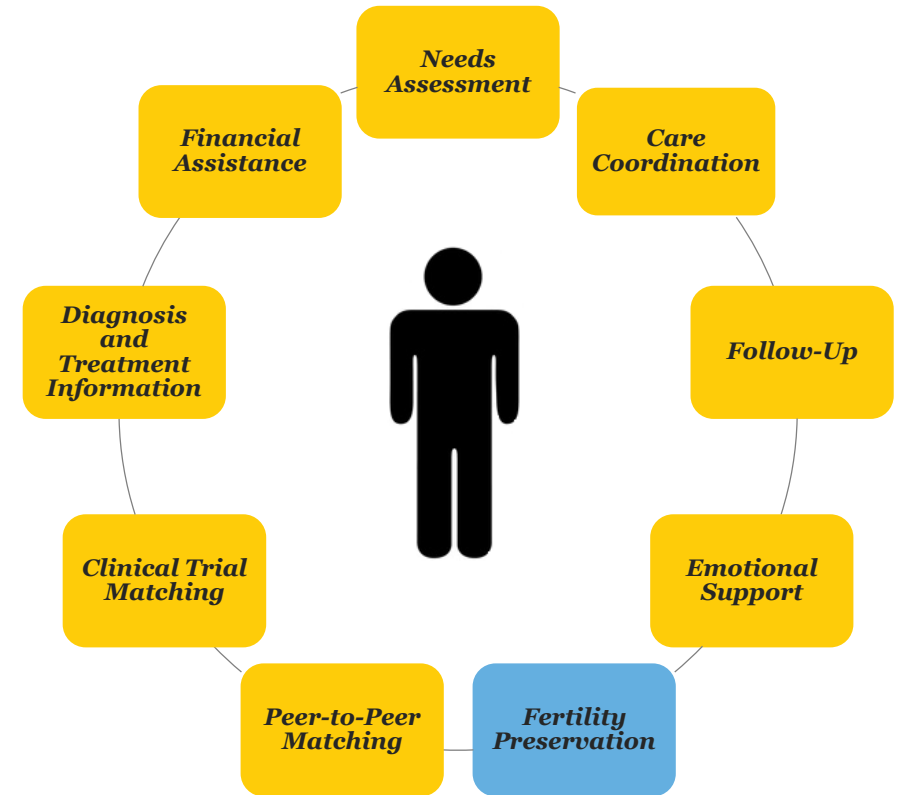
LIVESTRONG CANCER NAVIGATION

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Overview

- Developed in response to cancer survivors' needs
 - Complementary to clinical setting
 - Partnership model
- Goals
 - Provide central access point for multiple concerns
 - Clients feel empowered to ask questions
 - Clients feel supported
- Access
 - Phone
 - Online form
 - Fertility application portal
- Care is ongoing



Outcome Evaluation

- 2012 study
 - Increased self-efficacy
 - Reduced anxiety and distress
- Evaluation tools
 - NCCN Distress Thermometer
 - FACT G, G-7
 - Comprehensive Score for Financial Toxicity (COST)
- Pre/post client surveys

Challenges

- Scope of services
 - Patient and caregivers' evolving needs
- In-person community-based services
- Reaching vulnerable populations
 - Ethnic minorities
 - Language barriers
- Financial sustainability

Opportunities

- Role of technology
 - Increase access
 - Increase and measure utilization
 - Facilitate timely access to care
 - Increase engagement and empowerment

