

**Supporting Community Living and Participation for Older Adults
and People with Disabilities: Strengthening the Workforce and
Community Infrastructure**

FORUM ON AGING, DISABILITY, AND INDEPENDENCE

Public Workshop

Keck Center of the Academies
500 Fifth Street, NW, Room 100
Washington, DC 20001

June 27, 2016

AGENDA

Workshop Objectives:

- Summarize the state of knowledge: Identify the qualities that are needed in the workforce providing services and supports to enable older adults and people with disabilities to live in the community and participate in activities of their choosing. Identify models and best practices.
- Explore strategies to increase and measure the quality of the workforce as well as the needs, barriers, and opportunities for coordination across the workforce.
- Review technologies that have the potential to strengthen the workforce and enable community living and participation while also maintaining person-centeredness.
- Highlight data and research needs to support policy change to strengthen the workforce and community infrastructure.
- Consider strategies for disseminating effective methods to aging and disability stakeholders.

OPEN SESSION: Keck 100

8:30 a.m. – 8:40 a.m.

Welcome and Opening Remarks

TERRY FULMER, *Workshop Planning Committee Co-Chair*
President
The John A. Hartford Foundation

FERNANDO TORRES-GIL, *Workshop Planning Committee Co-Chair*
Professor
Director, Center for Public Research on Aging
Luskin School of Public Affairs
University of California, Los Angeles

8:40 a.m. – 9:50 a.m.

Keynote Panel

Facilitator (5 minutes)

TERRY FULMER, *Workshop Planning Committee Co-Chair*
President
The John A. Hartford Foundation

Keynote Speakers (20 minutes each)

H. STEPHEN KAYE
Professor
University of California, San Francisco

LUIS PADILLA
Associate Administrator
Bureau of Health Workforce
Director, National Health Service Corps
Health Resources and Services Administration

Keynotes Q&A with Audience (20 minutes)

9:50 a.m. – 10:05 a.m.

Break

10:05 a.m. – 12:00 p.m.

Panel 1: Enabling community participation through workforce training, education, development

Facilitator (5 minutes)

TERESA LEE
Executive Director
Alliance for Home Health Quality and Innovation

Speakers (12 minutes each)

Training Across the Spectrum of the Care Workforce

MICHAEL JOHNSON
Practice Leader, Home Health
BAYADA Home Health Care

Importance of Training to Individuals and Families

CAROL LEVINE
Director, Families and Health Care Project
United Hospital Fund

Training for Direct Support Professionals

BARBARA MERRILL
Chief Executive Officer
American Network of Community Options and Resources

Building Capacity and Infrastructure

JOAN WEISS

Senior Advisor, Division of Medicine and Dentistry

Bureau of Health Workforce

Health Resources and Services Administration

Panel 1 Q&A with Audience (20 minutes)

Facilitated Table Discussion (15 minutes)

Questions for table discussion:

- Tables 1-3:
How do we bring good, effective training methods to scale?
What infrastructure is needed? What incentives (economic or other) are needed?
- Tables 4-7:
What data do we need to support broader use of good, effective training methods? What are the data sources? What are the research and data gaps? What measures do we need in order to collect the data we're missing?

Tables report to group (20 minutes)

12:00 p.m. – 1:00 p.m.

Lunch

1:00 p.m. – 2:55 p.m.

Panel 2: Perspectives on coordination across the spectrum of caregivers, providers, services, and supports: Collaboration, communication, and cooperation

Facilitator (5 minutes)

AMY YORK

Executive Director

Eldercare Workforce Alliance

Speakers (12 minutes each)

Geriatrics Workforce Enhancement Program

ROBYN GOLDEN

Director of Health and Aging

Rush University Medical Center

Area Agencies on Aging

SANDY MARKWOOD

Chief Executive Officer

National Association of Area Agencies on Aging

Centers for Independent Living

GLEN WHITE
Professor, Applied Behavioral Science
University of Kansas

Department of Defense and Department of Veterans Affairs

KAREN GUICE
Acting Assistant Secretary of Defense for Health Affairs
U.S. Department of Defense

Panel 2 Q&A with Audience (20 minutes)

Facilitated Table Discussion (15 minutes)

Questions for table discussion:

- Tables 1-3:
What data do we need to support broader use of good, effective methods for coordination? What are the data sources? What are the research and data gaps? What measures do we need in order to collect the data we're missing?
- Tables 4-7:
How do we bring good, effective methods for coordination to scale? What infrastructure is needed? What incentives (economic or other) are needed?

Tables report to group (20 minutes)

2:55 p.m. – 3:10 p.m.

Break

3:10 p.m. – 5:05 p.m.

Panel 3: Harnessing the potential of technology to enable community living and participation and optimize person-centered services

Facilitator (5 minutes)

MARGARET CAMPBELL
Consultant, Aging, Disability, and Technology Research and Policy
Campbell & Associates

Speakers (15 minutes each)

Apps to Promote Independence and Connectedness Through Coordination of Services: Implications for Workforce Development

DAVID GUSTAFSON
Director
Center for Health Enhancement Systems Studies
University of Wisconsin-Madison

Bringing Accessible Transportation Technologies to Scale

MOHAMMED YOUSUF

Program Manager, Accessible Transportation Technology Research Initiative

Federal Highway Administration

U.S. Department of Transportation

Engaging Stakeholders

DAVID LINDEMAN

Director Health, Center for Information Technology Research in the Interest of Society

University of California, Berkeley

Panel 3 Q&A with Audience (20 minutes)

Facilitated Table Discussion (15 minutes)

Questions for table discussion:

- Tables 1-3:
How do we bring good, effective technologies to scale? What infrastructure is needed? What incentives (economic or other) are needed?
- Tables 4-7:
What data do we need to support broader use of good, effective technologies? What are the data sources? What are the research and data gaps? What measures do we need in order to collect the data we're missing?

Tables report to group (20 minutes)

5:05 p.m.

Closing Remarks

TERRY FULMER, *Workshop Planning Committee Co-Chair*

President

The John A. Hartford Foundation

FERNANDO TORRES-GIL, *Workshop Planning Committee Co-Chair*

Professor

Director, Center for Public Research on Aging

Luskin School of Public Affairs

University of California, Los Angeles

5:15 p.m.

Adjourn